



# WSPM GROUP EMPTY PACKS SURVEY NETHERLANDS Q4 2023

February 2024



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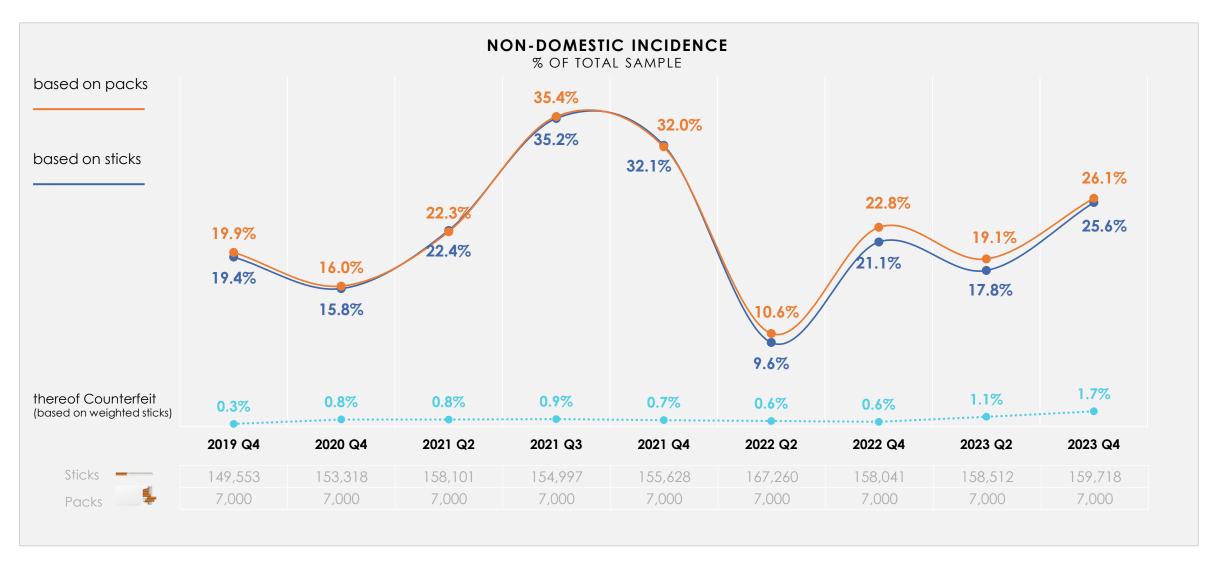
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## EXECUTIVE SUMMARY: NON-DOMESTIC TREND



#### EXECUTIVE SUMMARY: KEY MESSAGES



#### **Industry** overview

- Non-domestic incidence increased to **25.6**% (vs 17.8% in Q2 2023, 21.1% in Q4 2022).
- Counterfeit incidence increased to 1.7% (1.1%, 0.6%).
- Main non-domestic brands found were (excl. counterfeit):
  - **MARLBORO** (PMI) with **11.7**% of all packs collected (7.6%, 8.1%).
  - CAMEL (JTI) with 2.8% (1.5%, 1.8%).
  - WINSTON (JTI) with 1.7% (1.3%, 1.6%).
- Main non-domestic market variants found were (excl. counterfeit):
  - DUTY FREE with 3.9% of all packs collected (2.5%, 3.0%).
  - **BELGIUM** with **3.2**% (1.3%, 1.3%).
  - **GERMANY** with **2.7**% (2.7%, 2.7%).
- At city level, the highest non-domestic incidence was found in NIJMEGEN at 43.5% (25.1%, 12.2%), in ALPHEN AAN DEN RIJN at 40.2% (7.9%, 43.7%), and SCHIEDAM at 38.7% (10.5%, 31.2%).

## EXECUTIVE SUMMARY: KEY VARIANCES



**% OF TOTAL SAMPLE** Based on number of sticks

Total: 159,718 sticks (7,000 packs).

	Q4 2023	Q2 2023	Q4 2022
NON-DOMESTIC INCIDENCE	25.6%	17.8%	21.1%
MAIN MARKET VARIANTS (excl. counterfeit)			
DUTY FREE	3.9%	2.5%	3.0%
BELGIUM	3.2%	1.3%	1.3%
GERMANY	2.7%	2.7%	2.7%
MAIN BRAND FAMILIES (excl. counterfeit)			
MARLBORO (PMI)	11.7%	7.6%	8.1%
CAMEL (JTI)	2.8%	1.5%	1.8%
WINSTON (JTI)	1.7%	1.3%	1.6%
	A2 F07	7E 107	10 007
NIJMEGEN	43.5%	25.1%	12.2%
MAIN CITIES (excl. counterfeit)  NIJMEGEN  ALPHEN AAN DEN RIJN  SCHIEDAM	43.5% 40.2% 38.7%	25.1% 7.9% 10.5%	12.2% 43.7% 31.2%
NIJMEGEN ALPHEN AAN DEN RIJN SCHIEDAM	40.2%	7.9%	43.7%
NIJMEGEN ALPHEN AAN DEN RIJN	40.2%	7.9%	43.7%
NIJMEGEN ALPHEN AAN DEN RIJN SCHIEDAM COUNTERFEIT INCIDENCE	40.2% 38.7%	7.9% 10.5%	43.7% 31.2%
NIJMEGEN ALPHEN AAN DEN RIJN SCHIEDAM  COUNTERFEIT INCIDENCE TOTAL COUNTERFEIT INCIDENCE	40.2% 38.7% 1.7%	7.9% 10.5% 1.1%	43.7% 31.2% 0.6%
ALPHEN AAN DEN RIJN SCHIEDAM  COUNTERFEIT INCIDENCE TOTAL COUNTERFEIT INCIDENCE PMI	40.2% 38.7% 1.7% 1.4%	7.9% 10.5% 1.1% 0.7%	43.7% 31.2% 0.6% 0.4%

#### EMPTY PACK SURVEY Q4 2023: NETHERLANDS

## EXECUTIVE SUMMARY: INFLOW MATRIX



% OF TOTAL SAMPLE Based on number of sticks

Total: 159,718 sticks (7,000 packs).

#### MAIN INFLOWS

	COUNTERFEIT	DUTY FREE	BELGIUM	GERMANY	POLAND	SPAIN	OTHERS	Total	2023 Q2	2022 Q4
MARLBORO (PMI)	1.0%	2.1%	2.5%	1.4%	0.4%	1.0%	4.4%	12.8%	8.3%	8.5%
CAMEL (JTI)	_	0.5%	0.1%	0.3%	0.1%	0.3%	1.4%	2.8%	1.5%	1.8%
winston (jti)	0.1%	0.3%	0.0%	0.1%	0.5%	0.0%	0.7%	1.7%	1.4%	1.7%
L&M (PMI)	0.4%	0.1%	0.2%	0.1%	0.2%	0.1%	0.2%	1.3%	0.9%	1.1%
LUCKY STRIKE (BAT)	0.0%	0.1%	0.1%	0.2%	_	0.0%	0.3%	0.7%	0.8%	0.6%
PARLIAMENT (PMI)	_	0.2%	_	0.0%	0.2%	_	0.2%	0.6%	0.6%	0.9%
OTHERS	0.3%	0.7%	0.2%	0.6%	0.3%	0.1%	3.5%	5.7%	4.4%	6.5%
Total	1.7%	3.9%	3.2%	2.7%	1.7%	1.6%	10.8%	25.6%	17.8%	21.1%
2023 Q2	1.1%	2.5%	1.3%	2.7%	1.8%	0.8%	7.6%	17.8%		
2022 Q4	0.6%	3.0%	1.3%	2.7%	2.0%	1.0%	10.5%	21.1%		



## OBJECTIVES, PROVISIONS, LIMITATIONS



#### **OBJECTIVES**

Provide an indication on the incidence of non-domestic or illicit cigarettes consumed in NETHERLANDS:

- Tax-paid and non-tax paid cigarettes from other countries
- Counterfeit cigarettes
- Gain information related to non-domestic or counterfeit cigarettes by: Manufacturer, City, Brand family, Market variant

#### **PROVISIONS**

- Participating companies: British American Tobacco (BAT), Imperial Tobacco (ITL), Japan Tobacco International (JTI) and Philip Morris International (PMI)
- Participating companies provided financial support for this study. WSPM Group conducted the empty pack collection independently. The market
  variant of all collected packs and the authenticity of the collected packs bearing their packs trademarks were examined by the participating
  companies
- WSPM Group assumed limited responsibility for the report findings and conclusion. The objectives and limitations of the report are set out on this
  page. Should any party choose to rely on the report, they do so at their own risk.
- Non-domestic includes legal allowances

#### LIMITATIONS

- Homes and workplaces are not covered
- No information on counterfeit incidence of non-participating companies
- The survey is designed to focus on trends rather than incidence at a single point in time

## RESEARCH APPROACH



#### **METHOD**

Random collection from streets & public bins. Any brand, any market variant.

#### **TIMINGS**

Fieldwork: 30 Oct – 15 Nov, 2023

#### REPORTING

The results are calculated based on number of sticks equivalent to the number of packs collected.

#### **GEOGRAPHY**

- The largest 50 cities
- 44.9% coverage of population



Region	Population Covered	Sample	Weighted Sample				
Amsterdam	799,278	743	774	Neeldwijk	102,698	95	96
Rotterdam	616,294	573	562	Venlo	100,159	93	88
The Hague	505,856	470	474	Deventer	98,581	92	87
Utrecht	321,916	299	310	Delft	99,097	92	90
Eindhoven	218,433	203	204	Leeuwarden	95,949	89	108
Tilburg	208,527	194	192	Alkmaar	94,505	88	95
Almere	195,213	182	187	Sittard-Geleen	94,024	87	79
Groningen	195,418	182	201	Helmond	89,023	83	80
Breda	178,140	166	158	Heerlen	88,747	83	74
Nijmegen	166,382	155	153	Hilversum	86,017	80	79
Enschede	158,627	147	138	Oss	84,861	79	80
Apeldoorn	157,315	146	142	Amstelveen	84,379	78	79
Haarlem	153,093	142	140	Seat (Sneek)	82,639	77	77
Arnhem	149,827	139	140	Hengelo	80,952	75	70
Amersfoort	149,662	139	136	Purmerend	79,482	74	79
Zaanstad	149,622	139	135	Roosendaal	77,155	72	66
Haarlemmermee	144,153	134	137	Schiedam	76,216	71	68
S-Hertogenbosch	142,817	133	134	Lelystad	75,778	70	70
Zwolle	122,562	114	112	Alphen Aan.	72,913	68	97
Zoetermeer	123,092	114	108	Almelo	72,729	68	63
Maastricht	121,819	113	104	Vlaardingen	70,905	67	64
Leiden	119,800	111	107	Hoorn	71,360	67	64
Dordrecht	118,466	110	102	Spijkenisse	72,375	67	74
Ede	109,823	102	103	Gouda	70,904	67	63
Emmen	108,392	101	92	Leidschendam	72,588	67	66
				Total Sample	7,528,563	7,000	7,000

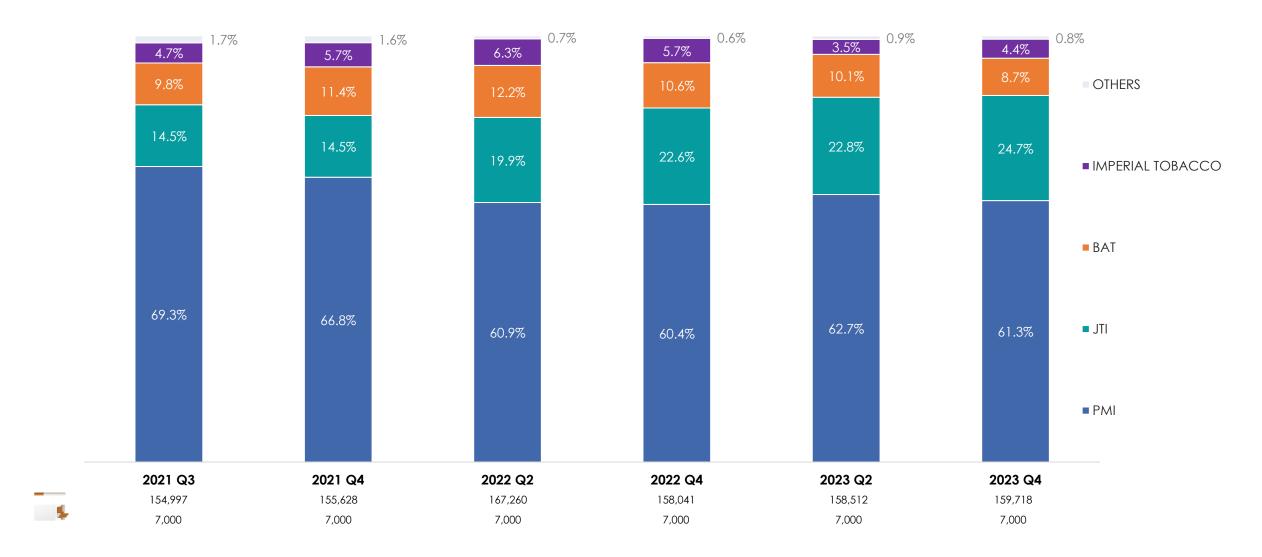
 $\pm 10^{-1}$  NETHERLANDS – Q4 2023 Report

#### EMPTY PACK SURVEY Q4 2023: NETHERLANDS

## SAMPLE COMPOSITION: SHARE BY COMPANY



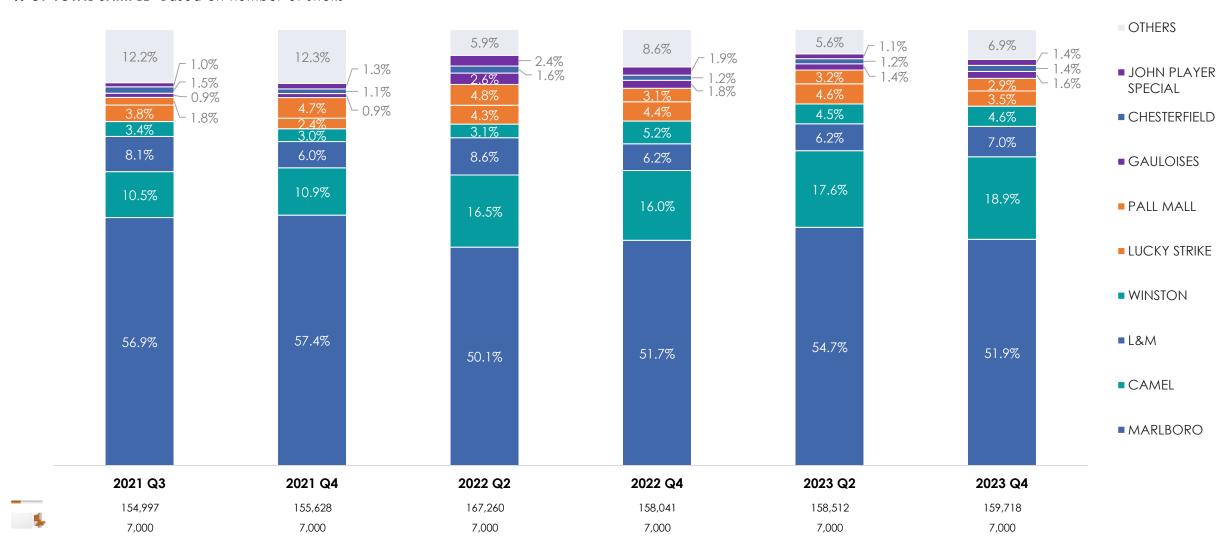
% OF TOTAL SAMPLE Based on number of sticks



## SAMPLE COMPOSITION: SHARE BY BRAND



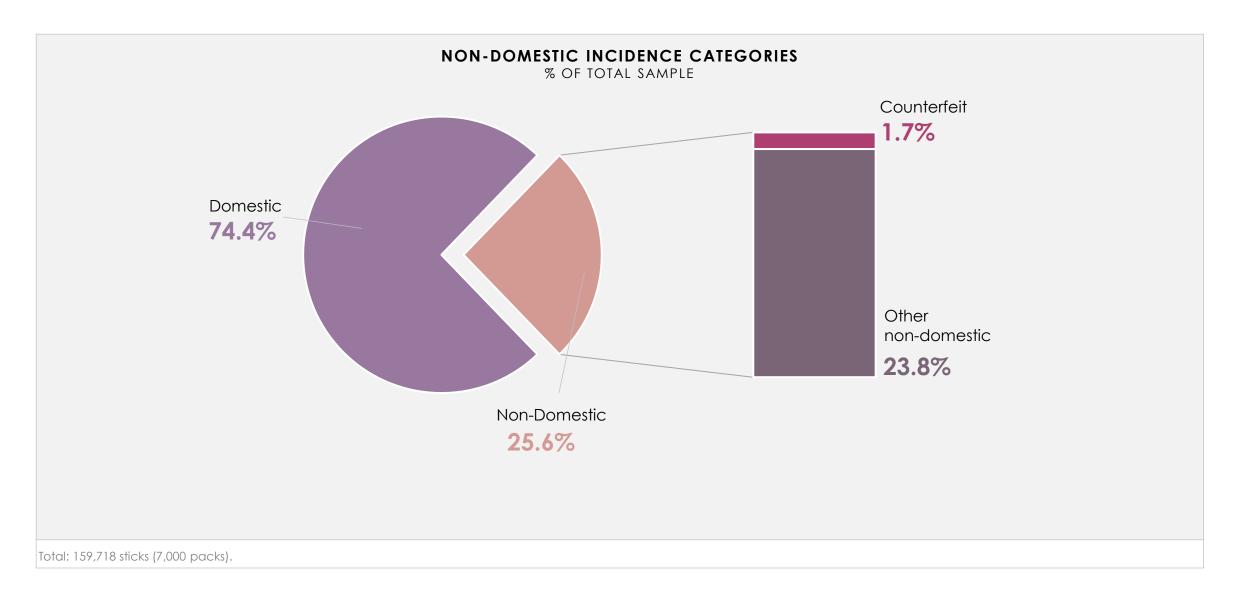
% OF TOTAL SAMPLE Based on number of sticks





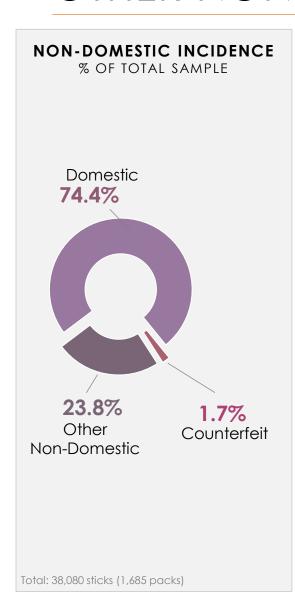
# NON-DOMESTIC: CATEGORIES

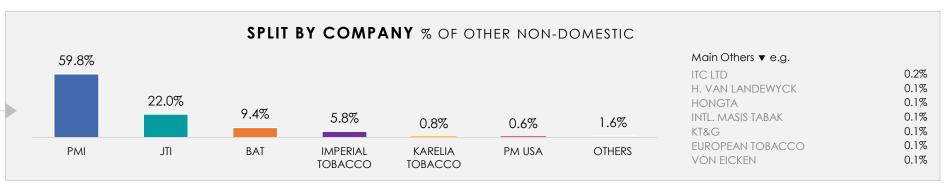


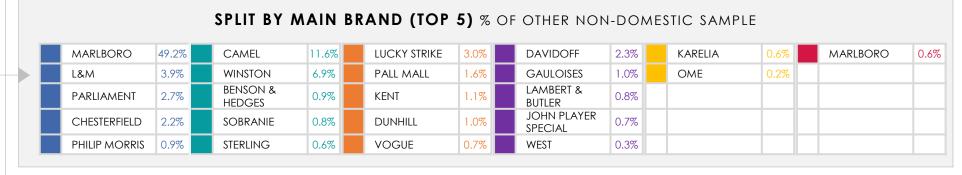


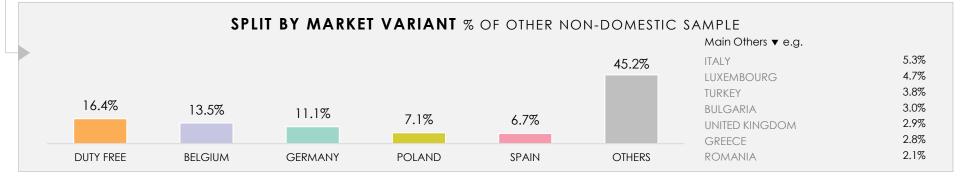
## OTHER NON-DOMESTIC: BREAKDOWN





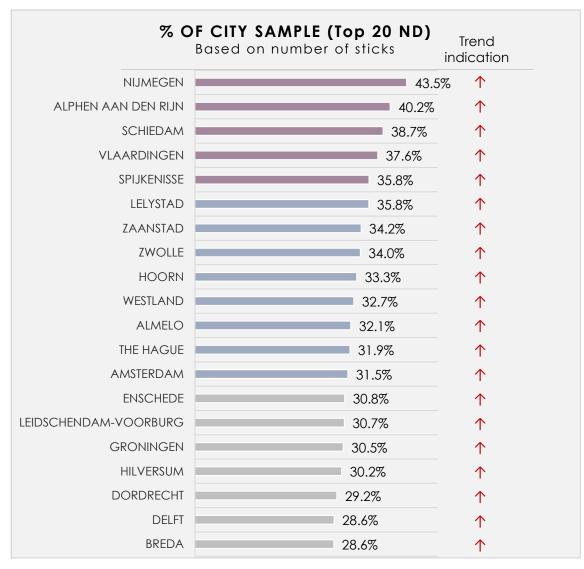


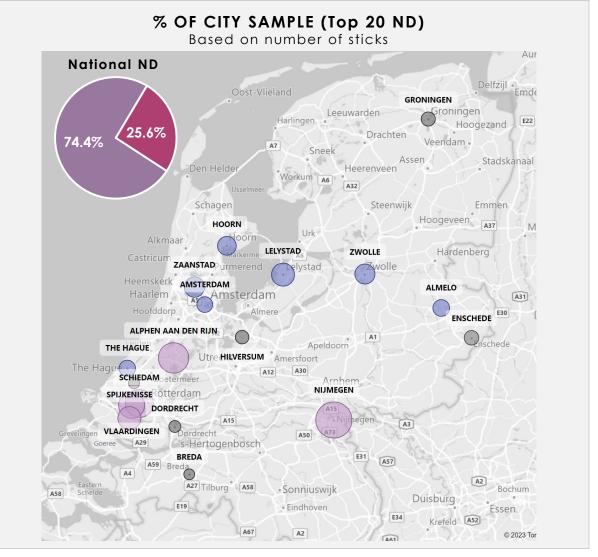




# NON-DOMESTIC: BY CITY (1/2)

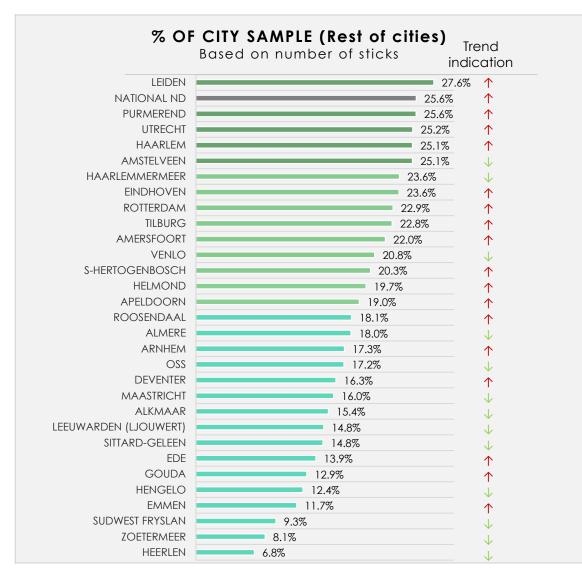


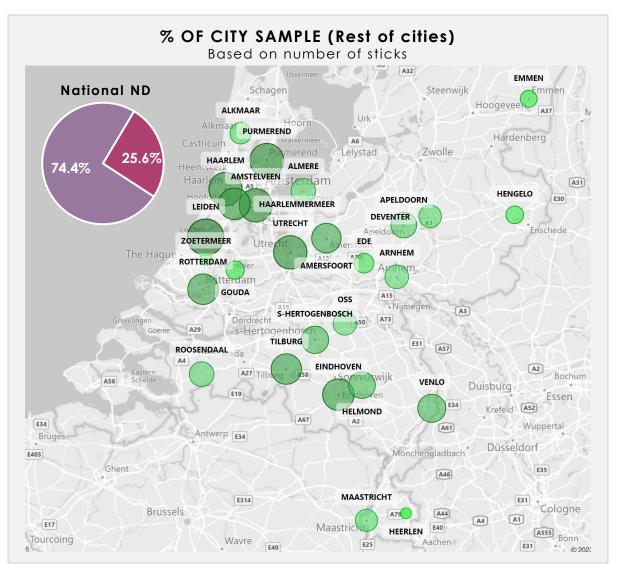




# NON-DOMESTIC: BY CITY (2/2)







## NON-DOMESTIC: BY MAIN BRAND FAMILY & CITY (TOP 10)



% OF TOTAL SAMPLE Based on number of sticks

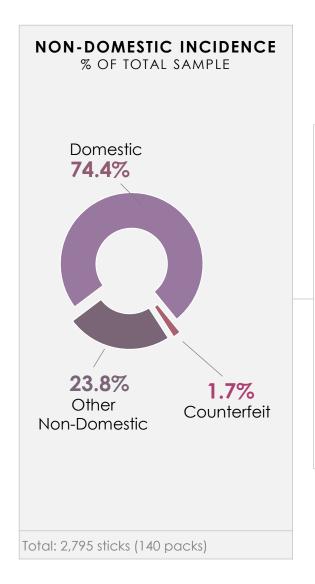
Total: 159,718 sticks (7,000 packs).

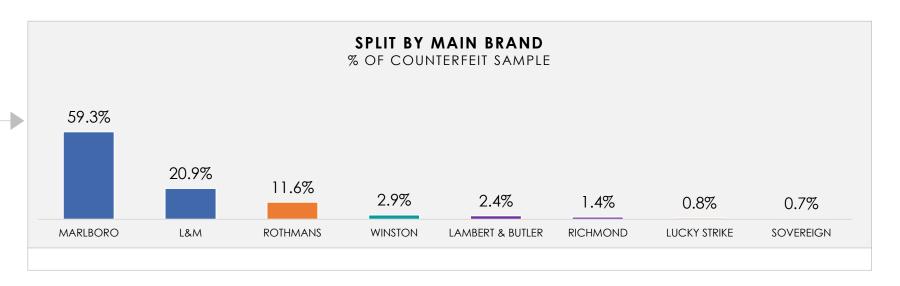
#### NON-DOMESTIC (TOP 10 CITIES)

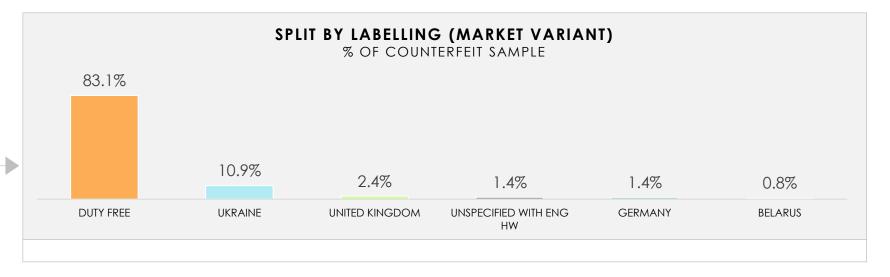
	COUNTERFEIT	marlboro (PMI)	CAMEL (JTI)	WINSTON (JTI)	L&M (PMI)	OTHERS	TOTAL	2023 Q2	2022 Q4
AMSTERDAM	0.1%	1.5%	0.4%	0.3%	0.1%	0.8%	3.2%	2.5%	3.4%
THE HAGUE	0.1%	0.8%	0.2%	0.1%	0.1%	0.7%	2.1%	1.2%	1.7%
ROTTERDAM	0.2%	0.9%	0.2%	0.1%	0.1%	0.3%	1.8%	1.3%	2.6%
BREDA	0.0%	1.2%	0.0%	0.1%	0.0%	0.1%	1.5%	0.4%	0.3%
NIJMEGEN	0.0%	1.1%	0.1%	0.0%	0.0%	0.1%	1.4%	0.6%	0.3%
UTRECHT	_	0.4%	0.1%	0.1%	0.1%	0.6%	1.3%	0.6%	0.5%
GRONINGEN	0.4%	0.1%	0.0%	0.1%	_	0.3%	0.9%	0.5%	1.0%
EINDHOVEN	0.1%	0.3%	0.1%	_	0.0%	0.2%	0.6%	0.6%	0.2%
ZAANSTAD	0.0%	0.3%	0.1%	0.0%	0.0%	0.2%	0.6%	0.4%	0.3%
TILBURG	_	0.2%	0.1%	0.1%	0.0%	0.2%	0.6%	0.3%	0.7%
OTHERS	0.8%	5.0%	1.4%	0.8%	0.5%	3.2%	11.7%	9.4%	10.2%
TOTAL	1.7%	11.7%	2.8%	1.7%	0.9%	6.7%	25.6%	17.8%	21.1%
2023 Q2	1.1%	7.6%	1.5%	1.3%	0.8%	5.4%	17.8%		
2022 Q4	0.6%	8.1%	1.8%	1.6%	1.1%	7.9%	21.1%		

## COUNTERFEIT: BREAKDOWN









#### EMPTY PACK SURVEY Q4 2023: NETHERLANDS

# COUNTERFEIT: BY MAIN BRAND FAMILY & CITY (TOP 10)



% OF TOTAL SAMPLE Based on number of sticks

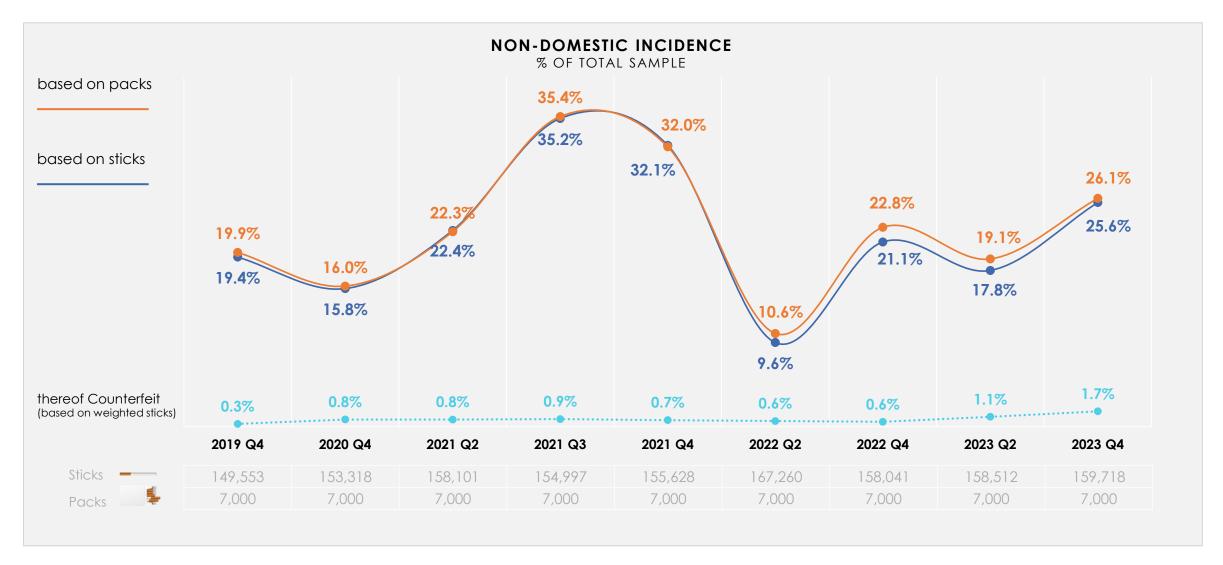
Total: 159,718 sticks (7,000 packs).

#### COUNTERFEIT (TOP 10 CITIES)

	Marlboro (PMI)	L&M (PMI)	ROTHMANS (BAT)	WINSTON (JTI)	OTHERS	TOTAL	2023 Q2	2022 Q4
GRONINGEN	0.0%	0.2%	0.2%	0.0%	0.1%	0.4%	_	_
ROTTERDAM	0.1%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%
AMSTERDAM	0.1%	_	0.0%	0.0%	0.0%	0.1%	0.1%	0.1%
THE HAGUE	0.1%	0.0%	_	_	_	0.1%	0.1%	0.0%
APELDOORN	0.1%	_	_	_	_	0.1%	0.0%	0.0%
ALMERE	0.1%	0.0%	_	_	_	0.1%	0.0%	0.0%
LEEUWARDEN (LJOUWERT)	0.1%	_	_	_	_	0.1%	_	0.0%
ENSCHEDE	0.0%	0.0%	_	_	0.0%	0.1%	_	0.0%
EDE	0.0%	0.0%	_	_	_	0.1%	0.0%	_
EINDHOVEN	0.0%	0.0%	0.0%	_	_	0.1%	0.0%	0.0%
OTHERS	0.4%	0.1%	0.0%	0.0%	0.0%	0.5%	0.8%	0.3%
TOTAL	1.0%	0.4%	0.2%	0.1%	0.1%	1.7%	1.1%	0.6%
2023 Q2	0.6%	0.1%	0.2%	0.1%	0.1%	1.1%		
2022 Q4	0.4%	_	0.0%	0.1%	0.0%	0.6%		



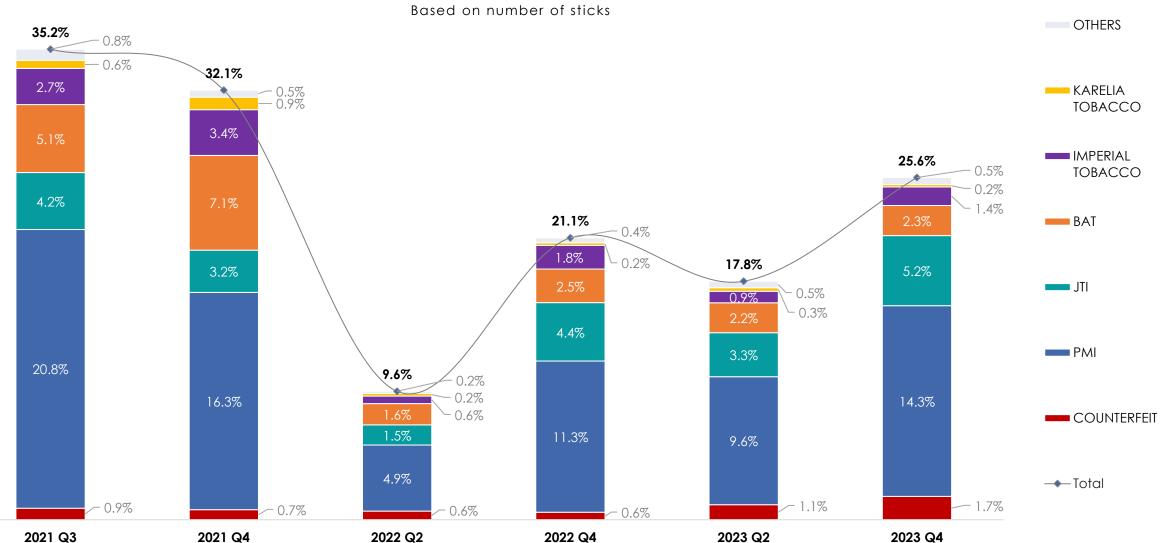
## NON-DOMESTIC: INCIDENCE TREND



# NON-DOMESTIC: COMPANY TREND





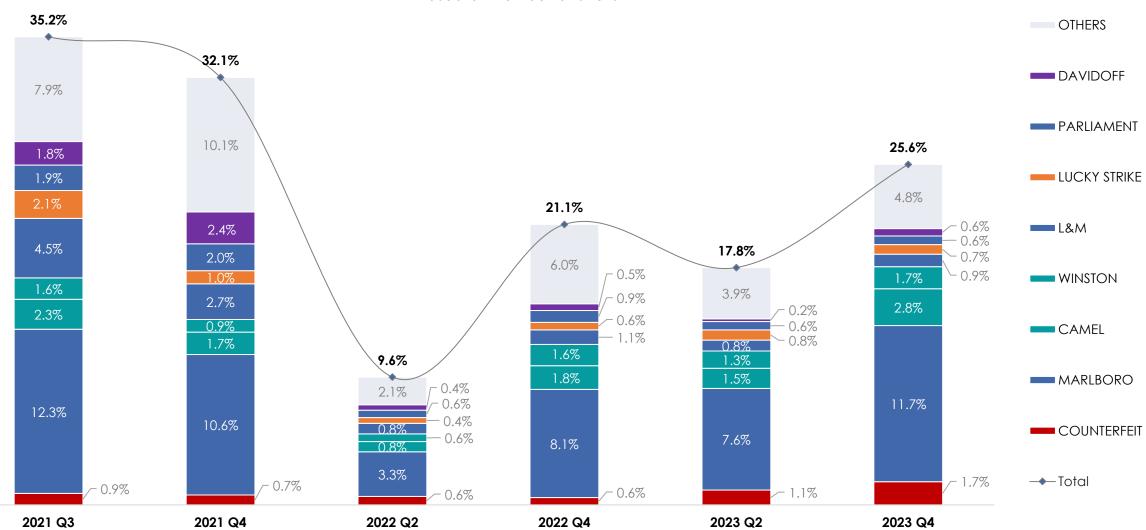


## NON-DOMESTIC: BRAND FAMILY TREND



#### % OF TOTAL SAMPLE

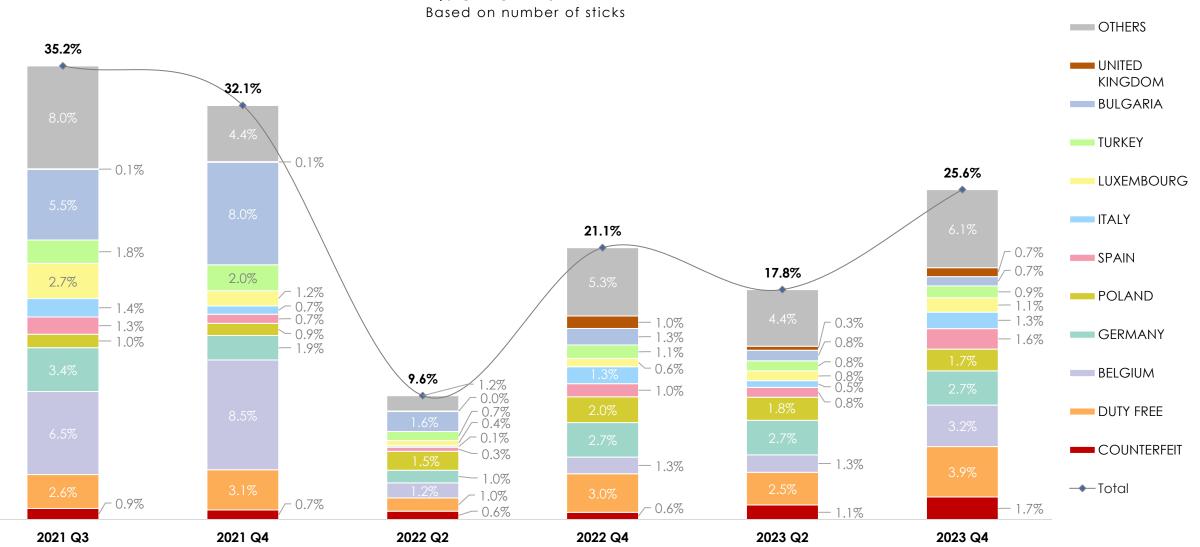




## NON-DOMESTIC: MARKET VARIANT TREND



#### % OF TOTAL SAMPLE



#### EMPTY PACK SURVEY Q4 2023: NETHERLANDS

# NON-DOMESTIC: CITY TREND (1/2)



SAMPLE			NON-DOMESTIC INCIDENCE PER CITY						
CITY	PACKS	STICKS	2021 Q2	2021 Q3	2021 Q4	2022 Q2	2022 Q4	2023 Q2	2023 Q4
NIJMEGEN	153	5,192	15.7%	50.3%	25.5%	7.3%	12.2%	25.1%	43.5%
ALPHEN AAN DEN RIJN	97	2,017	16.1%	48.3%	30.1%	2.5%	43.7%	7.9%	40.2%
SCHIEDAM	68	1,446	32.7%	23.8%	32.0%	9.6%	31.2%	10.5%	38.7%
VLAARDINGEN	64	1,342	14.0%	29.1%	29.9%	5.5%	5.4%	9.2%	37.6%
SPIJKENISSE	74	1,607	23.9%	35.2%	52.8%	10.3%	14.6%	18.5%	35.8%
LELYSTAD	70	1,446	25.7%	37.1%	25.1%	7.8%	11.0%	22.4%	35.8%
ZAANSTAD	135	2,798	12.4%	31.2%	31.0%	2.7%	16.4%	21.5%	34.2%
ZWOLLE	112	2,402	28.2%	27.1%	27.2%	3.9%	9.9%	24.1%	34.0%
HOORN	64	1,348	40.8%	30.9%	28.6%	8.0%	24.5%	11.8%	33.3%
WESTLAND (SEAT IN NEELDWIJK)	96	2,076	19.5%	46.8%	20.2%	12.1%	11.1%	21.4%	32.7%
ALMELO	63	1,352	35.9%	24.0%	39.4%	9.1%	13.7%	24.1%	32.1%
THE HAGUE	474	10,373	16.7%	44.2%	25.8%	8.7%	24.7%	17.7%	31.9%
AMSTERDAM	774	16,205	7.4%	35.2%	24.5%	15.2%	33.3%	24.5%	31.5%
ENSCHEDE	138	2,907	32.8%	40.8%	19.1%	10.3%	9.9%	10.6%	30.8%
LEIDSCHENDAM-VOORBURG	66	1,382	15.8%	38.2%	23.0%	7.6%	7.0%	20.1%	30.7%
GRONINGEN	201	4,594	8.4%	18.9%	25.6%	7.8%	42.4%	13.8%	30.5%
HILVERSUM	79	1,654	26.1%	38.7%	28.1%	9.5%	21.3%	17.0%	30.2%
DORDRECHT	102	2,179	10.1%	32.4%	59.5%	12.8%	1.6%	9.1%	29.2%
DELFT	90	1,930	16.7%	55.9%	17.4%	7.8%	7.1%	11.1%	28.6%
BREDA	158	8,214	29.3%	65.3%	45.4%	11.0%	11.2%	17.1%	28.6%
LEIDEN	107	2,240	16.0%	51.2%	36.8%	7.9%	7.6%	21.6%	27.6%
PURMEREND	79	1,625	36.9%	50.5%	31.4%	14.1%	38.8%	22.2%	25.6%
UTRECHT	310	8,101	23.1%	27.1%	27.9%	7.6%	12.3%	14.9%	25.2%
HAARLEM	140	2,905	17.7%	23.6%	22.3%	8.4%	9.1%	18.1%	25.1%
AMSTELVEEN	79	1,651	20.3%	45.4%	36.7%	14.6%	33.0%	31.1%	25.1%

#### EMPTY PACK SURVEY Q4 2023: NETHERLANDS

# NON-DOMESTIC: CITY TREND (2/2)



CITY	PACKS	STICKS	2021 Q2	2021 Q3	2021 Q4	2022 Q2	2022 Q4	2023 Q2	2023 Q4
HAARLEMMERMEER	137	2,879	9.6%	35.0%	23.7%	7.2%	18.5%	26.1%	23.6%
EINDHOVEN	204	4,291	40.5%	25.7%	30.5%	8.5%	6.3%	21.4%	23.6%
ROTTERDAM	562	12,565	18.2%	33.7%	30.2%	13.3%	33.3%	17.1%	22.9%
TILBURG	192	3,963	41.3%	38.6%	67.9%	13.8%	22.8%	10.6%	22.8%
AMERSFOORT	136	2,929	21.3%	32.9%	29.0%	6.4%	21.7%	20.3%	22.0%
VENLO	88	1,890	36.6%	37.3%	29.5%	10.6%	18.8%	21.9%	20.8%
S-HERTOGENBOSCH	134	2,842	13.1%	14.1%	32.2%	19.5%	8.0%	12.5%	20.3%
HELMOND	80	1,691	16.1%	19.8%	29.8%	1.9%	30.9%	10.8%	19.7%
APELDOORN	142	3,175	32.0%	38.3%	25.1%	4.5%	15.0%	8.0%	19.0%
ROOSENDAAL	66	1,363	62.3%	71.4%	48.7%	17.7%	14.7%	13.8%	18.1%
ALMERE	187	4,281	13.8%	28.2%	31.2%	7.8%	27.4%	24.1%	18.0%
ARNHEM	140	3,081	28.9%	19.1%	31.4%	12.9%	7.7%	7.9%	17.3%
OSS	80	1,648	6.7%	38.0%	73.6%	8.1%	45.8%	21.3%	17.2%
DEVENTER	87	2,021	28.2%	24.7%	35.4%	15.9%	14.9%	14.5%	16.3%
MAASTRICHT	104	2,206	62.5%	36.5%	63.7%	9.2%	11.2%	22.9%	16.0%
ALKMAAR	95	2,005	13.8%	28.2%	44.8%	5.5%	7.7%	23.2%	15.4%
LEEUWARDEN (LJOUWERT)	108	2,573	14.1%	26.7%	27.7%	2.6%	31.5%	18.1%	14.8%
SITTARD-GELEEN	79	1,635	41.1%	42.2%	45.1%	3.1%	41.5%	22.8%	14.8%
EDE	103	2,359	33.0%	29.1%	28.9%	6.9%	12.0%	12.7%	13.9%
GOUDA	63	1,325	13.2%	31.2%	27.5%	1.2%	19.0%	8.9%	12.9%
HENGELO	70	1,738	24.5%	31.7%	20.7%	10.5%	28.5%	23.6%	12.4%
EMMEN	92	2,257	25.9%	23.1%	25.7%	3.8%	35.2%	9.6%	11.7%
SUDWEST FRYSLAN	77	1,946	36.9%	16.1%	37.8%	13.6%	26.5%	15.2%	9.3%
ZOETERMEER	108	2,405	29.3%	47.1%	26.3%	4.9%	15.2%	15.8%	8.1%
HEERLEN	74	1,665	42.2%	21.9%	20.8%	5.7%	26.8%	26.2%	6.8%
TOTAL SAMPLE	7,000	158,512	22.4%	35.2%	32.1%	9.6%	21.1%	17.8%	25.6%



## TOTAL SAMPLE: DETAILS PER COMPANY



#### NUMBER OF STICKS PER CATEGORY AND COMPANY

#### IN % OF COMPANY TOTAL









OTHERS

			Domestic	Genuine Non- Domestic	Non- Domestic	Counterfeit
72,958	22,771 2,241	97,971	74.5%	23.2%	_	2.3%
8,379 30,900 100		39,380	78.5%	21.3%	_	0.3%
3,596 10,031 346		13,973	71.8%	25.7%	_	2.5%
4,779 2,202 107		7,088	67.4%	31.1%	_	1.5%
20 296		316	6.4%	_	93.6%	_
836		991	15.6%	_	84.4%	_

## TOTAL SAMPLE: DETAILS PER BRAND FAMILY



## NUMBER OF STICKS PER CATEGORY AND BRAND FAMILY

## IN % OF BRAND FAMILY TOTAL

			Domestic	Genuine Non- Domestic	Non- Domestic	Counterfeit
MARLBORO (PMI)	62,497	1,657 <b>82,883</b>	75.4%	22.6%	-	2.0%
CAMEL (JTI)	4,429 25,795	30,223	85.3%	14.7%	-	-
L&M (PMI)	1,502 9,091 585	11,178	81.3%	13.4%	-	5.2%
(ITL) NOTSNIW	4,622 2,645	7,349	62.9%	36.0%	-	1.1%
LUCKY STRIKE (BAT)	1,149 22	5,603	79.1%	20.5%	-	0.4%
PALL MALL (BAT)	4,009 605	4,614	86.9%	13.1%	-	-
GAULOISES (ITL)	2,141 397	2,539	84.3%	15.7%	-	-
CHESTERFIELD (PMI)	1,370 827	2,197	62.4%	37.6%	-	-
HN PLAYER SPECIAL (ITL)	1,908 255	2,163	88.2%	11.8%	-	-
OTHERS	2,980 1,132 6,410 450	10,971	27.2%	58.4%	10.3%	4.1%





#### NON-DOMESTIC INCIDENCE BY COMPANY - TREND

% OF TOTAL COMPANY SAMPLE

			PMI	JTI	BAT	IMPERIAL TOBACCO	OTHERS
	N (Sticks)		97,971	39,380	13,973	7,088	1,307
	Packs •		4,214	1,811	602	307	65
	Non-Domestic		_	_	_	_	86.6%
2023 Q4	Counterfeit		2.3%	0.3%	2.5%	1.5%	_
	Genuine non-domestic		23.2%	21.3%	25.7%	31.1%	_
	Non-Domestic		_	_	_	_	86.5%
2023 Q2	Counterfeit		1.2%	0.4%	2.2%	2.2%	_
	Genuine non-domestic		15.2%	14.4%	22.2%	24.8%	_
		_					
	Non-Domestic		_	_	_	_	93.3%
2022 Q4	Counterfeit		0.7%	0.5%	0.2%	_	_
	Genuine non-domestic		18.7%	19.3%	23.7%	31.0%	_

## OTHER NON-DOMESTIC: PACK EXAMPLES



Brand	OME	GOLD FLAKE	ESSE
Company	KARELIA TOBACCO	ITC LTD	KT&G
Market variant	BULGARIA	INDIA	CHINA







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